



Important!

Please give copies to all your VW Technicians

Technical Bulletin

Subject: **Glove Box, Eliminating Squeaks/Rattles**

Group: **68**

Number: **00-01**

Model(s): **New Golf, New Jetta**

1999 ►

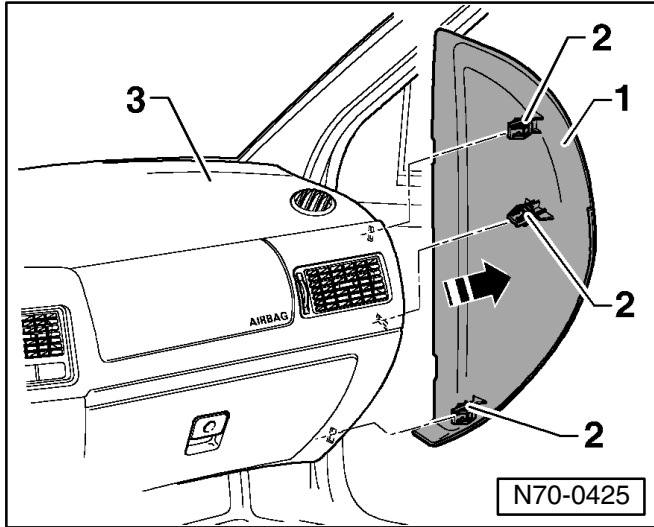
Date: **June 7, 2000**

Condition

- Glove box door squeaks when opening and closing.
- Glove box rattles when closed while driving.

Service

Glove box door, squeaking



- ◀ – Release cover -1- with clips -2- from dash panel -3-.
- Pull out cover -1- in direction of -arrow-.



- ◀ – Open glove box door until door damper (brake element) actuator rod for door -arrow- is fully extended.
- Lightly apply silicone spray to brake element actuator rod -arrow-.
- Open and close glove box door 5 to 6 times and ensure noise or squeak has been eliminated during glove box door operation.

If noise still exists during opening or closing:

- Replace door damper (brake element).
- Reinstall cover.

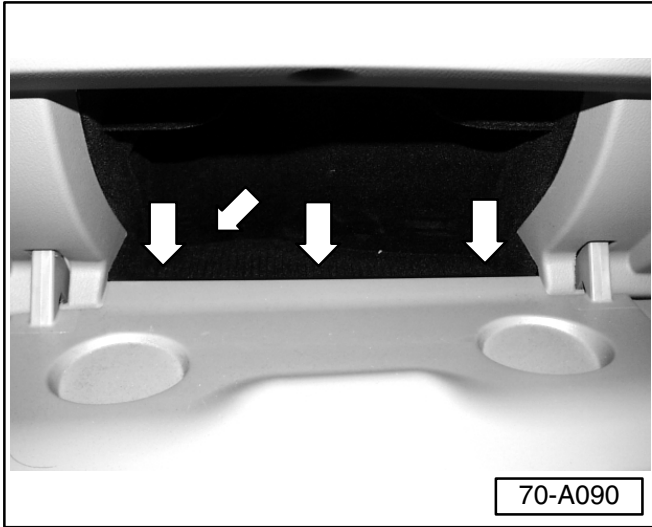
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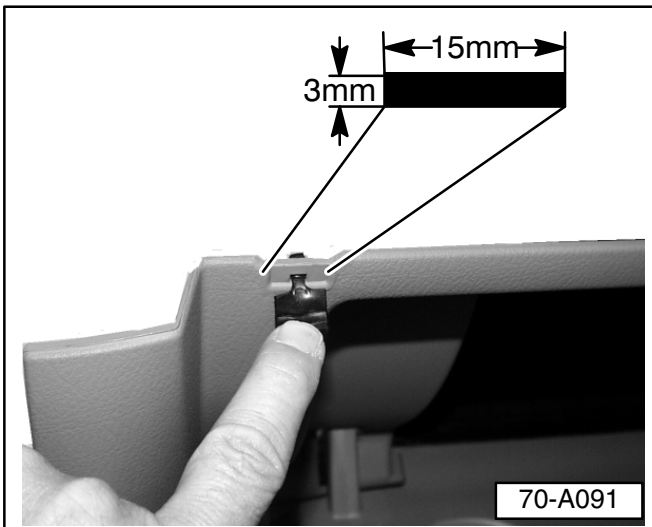
Technical Bulletin



70-A090

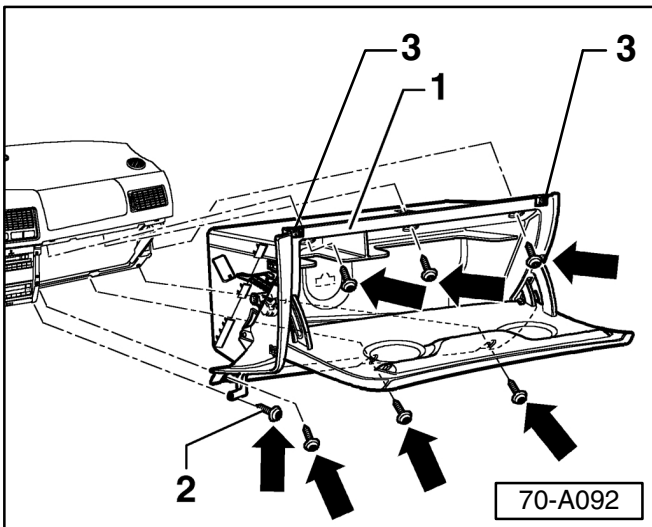
Glove box, rattles when closed while driving.

- Remove rubber insert at bottom of glove box.
- Cut eight pieces of 1mm thick adhesive felt strips Part No: 533 867 910A approx. 50mm long.
- ◀ - Apply a double layer (2mm thick) of adhesive felt to glove box at three locations as shown -arrows- (Apply felt lengthwise approx. 5mm from edge of door).
- Apply a double layer (2mm thick) of adhesive felt at rear of glove box where rear of rubber insert contacts glove box -angled arrow-.



70-A091

- Reinstall rubber insert.
- ◀ - Cut two pieces of (3mm thick) adhesive felt Part No: 533 863 288A approx. 3mm x 15mm.
- Locate two rubber stops (approx. location, see item -3- on illustration 70-A092).
- Gently peel back top edge of rubber stops as shown (be careful not to tear stop attachment).
- Place 3mm x 15mm adhesive felt strips on glove box at both locations.
- Reinstall rubber stops.



70-A092

- Check that rattles have been eliminated.

If glove box still rattles:

- ◀ - Remove glove box fasteners -arrows-.
- Also remove fastener -1- under instrument panel cover see illustration N70-A089 on page 1.
- To access fastener -2-, center console must be removed, see Repair Manual CD-ROM, Body-Interior, Interior equipment, Repair Group 68- *Compartments, covers and trim*.

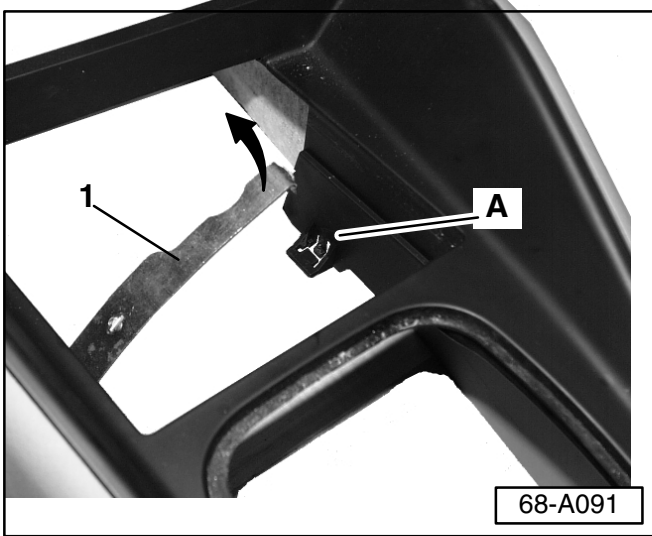
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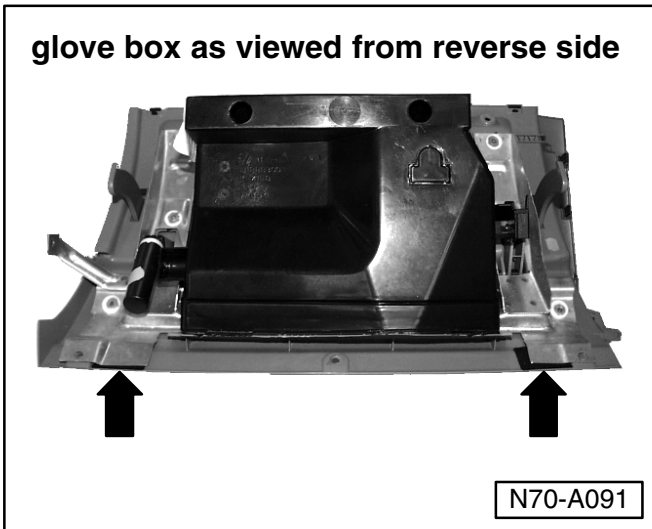
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Console, removing on vehicles with automatic transmission

- ◀ – For vehicles with automatic transmission bracket -1- must be unclipped at one side (to allow console to slide over shifter housing).
- To unclip, press tab at -A- gently then pull bracket in direction of -arrow-.



glove box as viewed from reverse side

- Remove glove box.
- ◀ – Add 1 piece of (3mm thick) adhesive felt strip Part No: 533 863 288A between metal bracket and plastic of glove box at -arrows- as shown.
- Reinstall glove box and console.

When procedure applies to vehicles within the New Vehicle Limited Warranty, use the following:

Part Identifier:	6812
Lubricate Brake element	
Labor Operation:	6812510 20 TU
Add felt to stops inside of glove box	
Labor Operation:	6815510 20 TU
Add felt between Bracket and glove box	
Labor Operation:	6815511 60 TU

CAUTION!

Part numbers are for reference only. Always check with your Parts Dept. for the latest parts information.

Note:

Felt strip part numbers contain enough material to cover several vehicles.